

# Instructional Design and Access Services

Instructional Design and Access (IDA) exists to support all instructional staff with pedagogical and technical training and advice, troubleshooting, and assistance with accessibility needs. IDA is part of the Media Resources Center and can be reached by email [IDA@wichita.edu](mailto:IDA@wichita.edu)

This guide outlines the services IDA does not offer at this time. Any instructional staff wishing to utilize the services below should contact the office email for an appointment. However, if you are facing a specific technical problem, please submit a ticket through OneStop.

## What IDA Offers

### Course design and training

We can help with the design of your online, face-to-face, or hybrid course. We work with instructors to assess obstacles to learning and help find ways to improve courses using available WSU resources.

### Online, hybrid, and face-to-face pedagogy training:

We work with all instructors, and especially those who are new to teaching, as they work to develop courses

Blackboard and accessibility labs:

We offer weekly drop-in labs for instructional staff to have Blackboard and accessibility problems assessed, receive some immediate training, and get insight and advice. Contact us for the current schedule.

Right now questions:

If you have a question that will not wait for a lab, send it to us at [IDA@wicrita.edu](mailto:IDA@wicrita.edu) and let us help.

## What IDA Does Not Offer

Unfortunately, like all other offices on campus, IDA's staff and resources are limited. At this time, we do not offer the following services:

Course building:

We can train instructors in all aspects of course building in Blackboard, but we do not generally offer course building services. An exception would be for fully online classes in fully online programs when directed (e)-5.8, Irsh6m